From: Wilson, Raylene (SAO)
To: Roper, Janel (SAO); Rose, Al (SAO)
Subject: FW: Case CS0125231 comments added
Date: Monday, July 1, 2024 2:11:48 PM
Attachments: image
image001.png

FYI! Everything is going well with the Teams Chat retention move from 7 days to 30 days!

Thanks,

Raylene Wilson
Legislative and Records Manager
Office of the Washington State Auditor
(564) 999-0810 | www.sao.wa.gov
Legislative | Legal | Records

From: WaTech IT Services <watech@servicenowservices.com>
Sent: Monday, July 1, 2024 2:02 PM
To: Wilson, Raylene (SAO) <wilsonr@sao.wa.gov>
Subject: Case CS0125231 comments added

WaTech
Washington Technology Solutions

Case #: CS0125231

Short Description: SAO Teams Chat Retention Change Request - 30 Days

Priority: 4 - Low

Click here to view the case: LINK

Comments:

2024-07-01 14:01:10 PDT - Jason Beers Additional comments
Just a quick update; everything seems to be progressing as

described/expected.

2024-06-24 12:29:05 PDT - Jason Beers Additional comments
Added SAO to the scope for the 30-Day policy. See email for details.

Thank you,
WaTech Support Center
360-586-1000 or 1-855-928-3241

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Ref:MSG1420456_CSjDHEnxfmi5mgJ6KWEf