From:	Bodin, Peggy (SAO)
To:	SAO DL IT Audit Data; SAO DL IT Audit Cyber Spec; SAO DL IT Audit Systems; SAO DL IT Audit Cyber Audit; Frank, Scott (SAO); Franklin, Joseph (SAO)
Cc:	SAO DL TEAM Performance Audit; SAO DL Team Executive; SAO DL TEAM Communications; SAO DL Admin Managers; SAO DL Assistant Directors; Mann, Daniel (SAO); Munn, Aaron (SAO); Stowe, Justin (SAO)
Subject:	IT Audit Weekly Communication for June 17, 2024
Date:	Monday, June 17, 2024 7:01:50 AM
Attachments:	image001.png

Happy Monday!

Command (Required Reading or Action Required)

- **Teams Chat**

  Please remember that the Teams chats may only be used for transitory communications. Written requests for manager approvals should go through email. Teams Chats may be requested as part of a public records request so please keep them polite and nonconfidential.

Information Highway (optional reading)

From SAO Central, recent policy updates (some of which we discussed at our staff meeting)

- Excess Vacation Leave Extensions
- Acceptable Use of SAO Information Resources
- DSA/ Task Order/ NDA
- Community Compensation Plans
- Use of Generative Artificial Intelligence (Gen AI)
- Client Data Life Cycle
- Corporate Travel Card

Tips, Tricks and Training

- Crucial Conversations is an approach for handling challenging conversations. Here is a 6 minute video summary for crucial conversations: V533 | 16:9 | Audible Uploads, Amazon Income Hook 3 (youtube.com)

Cybersecurity Audit News (Thanks, Erin!)

Microsoft and Google Offering Help to Rural Hospitals (Thanks Joe!) In a statement Monday, the White House said cyberattacks continue to rise across healthcare, incidents particularly disruptive to the rural hospitals that serve more than 60 million Americans.

Most rural hospitals are critical-access hospitals, meaning they are located more than 35 miles from another hospital, "which makes diversions of patients and staffing-intensive manual workarounds in response to attacks more difficult". "Recognizing the critical role

these hospitals play in the communities they serve, the White House worked with and received commitments from leading U.S. technology providers to provide free and low-cost resources for all 1,800-2,100 rural hospitals across the nation."

Microsoft agreed to provide up to 75% discounts on security products to in independent critical-access hospitals and rural emergency hospitals. The company also will offer new licenses of its Microsoft 365 E5 Security solution at no cost for one year to rural hospitals already using eligible Microsoft security products. Microsoft is extending security updates for Window 10 to participating hospitals for one year at no cost.

As for Google, the company said it is offering endpoint security advice to rural hospitals and nonprofit organizations at no cost and a pool of funding to support software migration."

Microsoft, Google Offering Cyber Help to Rural Hospitals (govinfosecurity.com)

An Indiana cop has resigned after it an audit revealed that he frequently used Clearview AI facial recognition technology to track down social media users not linked to any crimes. To help identify suspects, police can scan what Clearview AI describes on its website as "the world's largest facial recognition network." The database pools more than 40 billion images collected from news media, mugshot websites, public social media, and other open sources.

But these scans must always be linked to an investigation, and Evansville police chief Philip Smith said that instead, the disgraced cop repeatedly disguised his personal searches by deceptively "utilizing an actual case number associated with an actual incident" to evade detection.

According to a press release from the Evansville Police Department, this was a clear "misuse" of Clearview AI's controversial face scan tech, which some US cities have banned over concerns that it gives law enforcement unlimited power to track people in their daily lives. The department discovered the officer's unauthorized use after performing an audit. that audit showed "an anomaly of very high usage of the software by an officer whose work output was not indicative of the number of inquiry searches that they had." The officer who resigned was mainly searching social media images, which was a red flag.

Cop busted for unauthorized use of Clearview AI facial recognition resigns | Ars Technica

News Around the State, the Nation, and the World

- How Email Scammers Hit Arlington, Mass., Covered Their Tracks (govtech.com) (compromised email account)

Key Links

- Stakeholder meeting links including agendas, notes and status updates are here

Complete notes from ITLT meetings can be found here.

- ITLT weekly communications can be found here.

Social Networking

Shout Outs

- **Congratulations to Porsche, Jessica, Jerett, Eric and Joe!** Another state agency closed out on Monday making that 4 for the biennium. It was great to hear such positive comments about the team from the agency, especially with the agency head in attendance! Great work!
- **Thank You Joe!** For giving our team a great presentation on the elements of a finding! Excellent examples from prior performance audits and cybersecurity audits including how to document our elements of a finding in our summary results to meet Yellow Book (the golden standard!)
- **Thank you Scott Deviney and Richelle Reed!** Your presentation on IT Documentation was excellent!!! I particularly appreciated the example adjusted to reflect our team's audit work. Well done!

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