

Carol's notes from Teams meeting with OSPI Oct. 7 with Amy Harris and Alyssa Fairbanks

-written state complaint process.

They used contract investigations since 2014. Always had a conflict check process.

Education Resolutions - executed March 2023. Concern was brought to their attention by a parent Spring 2024. First concern over that decision contractor was biased.

-Spring 2024 - started looking at contract language.

3 main changes - formalized changes around conflict check process - still in draft - internal case investigation manual. She will extract the one page.

-in their RFQ that they will issue moving forward always been language about neutrality in there, but added more implicit language that contractors are obligated to notify them of conflicts.

Education Resolutions expired in September - just put out new RFQ.

Adding similar new language to any new contracts going forward - added more explicit language.

Two contracts that are being draft with same type of contract, just not with Education Resolutions.

-Education Resolutions may submit for that.

Conflict is on a case by case basis - sub contractors could reassign to.

No investigations have been assigned to Claudette.