From: Strzalka, Amy (SAO)
To: Schneider, Melody (SAO)
Subject: City of PT Survey - Great Job :)
Date: Thursday, September 6, 2018 8:47:00 AM
Attachments: image001.png

Individual Survey Results

Survey Information

Audit #: 47282

Audit Report #: 1021831

Audit Type: Financial and Federal

Date Submitted: 9/5/2018 1:53 PM

Entity: City of Port Townsend

Position: Finance Director

Submitter: Nora J Mitchell
nmitchell@cityofpt.us

	SATISFACTION RATING						
	On a scale of one to five, please tell us if you...						
	Strongly Disagree				Strongly Agree	N/A	
AUDIT STAFF	*1*	*2*	*3*	*4*	*5*		COMMENTS
Were knowledgeable about the government type and audit areas					✔		
Responded promptly to our questions					✔		
Were respectful and professional in their interactions					✔		
Were considerate of our time					✔		
Provided consistent guidance					✔		
Gave adequate time to provide input on the audit results					✔		
Kept us informed of audit progress and potential issues					✔		
Considered our areas of concern during the course of the audit					✔		

AUDIT RECOMMENDATIONS							
Communicated during the audit were understandable					✔		
Were tailored to our particular circumstances and added value					✔		
Will result in changes to our process				✔			
AUDIT REPORT							
Was easy to understand and objectively described the audit results				✔			
Provided value				✔			

OTHER COMMENTS

What about the audit, or audit process did you appreciate?
Auditors were respectful of our time and resources. Work was performed in an efficient manner.

Is there anything we could improve about the audit process?
Council member raised a concern that was beyond the scope of the auditor's work/authority. While I believe this was explained during the entrance by the auditors and me, the council member took exception with the scope of work actually performed in addressing his concern. Perhaps education or a white paper from the SAO for elected officials might help a council member understand the audit process. Again, the auditors handled this in a professional, respectful manner and I don't think there is much that could have avoided this situation.

What is the most important part of the audit process to you?
Confirmation that the City's financial statements are fairly presented and that internal controls are well documented. Receiving audit reports in a timely manner to meet our fiduciary/legal requirements.

Amy Strzalka
Assistant Audit Manager
Team Port Orchard
State Auditor’s Office